# ISG\*ISARC2012

Describing collaborative working during meetings in construction

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Where innovation starts

# Research paper

#### **Title abstract:**

Describing collaborative working during meetings in construction.

#### **Content:**

- 1. Problem
- 2. Building Technologies
- 3. Aim and Method
- 4. Results
- 5. To Conclude



#### **Problem**









## The client and the society do not get the values they want.

#### **Values clients:**

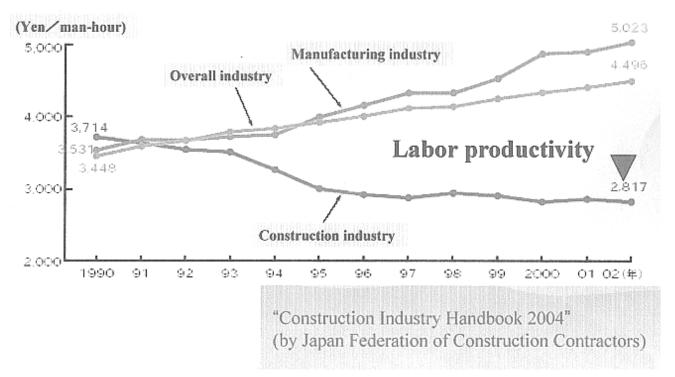
- Profability
- Usability
- Flexibility
- Quality

### **Values Society:**

- Save energy
- Avoid waste and pollution
- Safe working conditions



#### **Problem**



New building technologies to enhance these values for clients and society, such as automation and robotics, do exist, but are not implemented as quickly as desired. (Hasegawa)



# **Building Technologies**

#### Some concepts:

- Robotizing
- Mechanizing
- Automating
- Modular Building
- Mass Customization
- Pre-fabrication
- Industrial, Flexible and Demountable (IFD) Building
- Creative Meetings



# Robotizing, Mechanizing and Automating









# Robotizing, Mechanizing and Automating





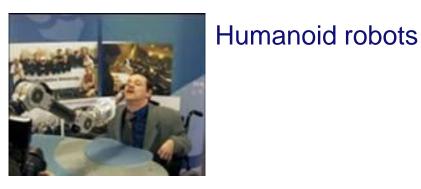




Automated construction systems



Wabot House





# Robotizing, Mechanizing and Automating

#### **Mechanization**

Some physical tasks → Equipment

#### Robotization

All physical and cognitive tasks 

Equipment, computers and 
communication means

#### **Automation**

Some organizing tasks 
Computers and communication means

#### **Knowledge of:**

- Materials
- Construction products
- Ergonomics
- Drive technology
- Machine controls
- Remote control
- Sensors
- Computer/software
- Communication means

Different expert designers working together



# **Modular Building**



Self supporting modules





Not self supporting modules







## **Pre-fabrication**





Office as building part





Bath room as building part



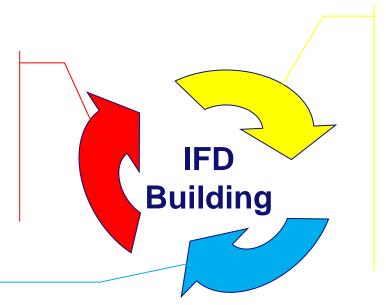
# **IFD Building**

#### Flexible (client)

- Driven by Demand
- Adaptability
- Mass Customisation

# Demountable (society)

- Sustainability
- Life Cycle Analyses
- Waste
- Re-use



# Industrial (constructor)

- Prefabrication
- Mechanisation
- Robotization
- Dimension control
- Organisation
- Communication

Integrated approach to initiation phase, production and use.





# **Collaborative Brainpower**

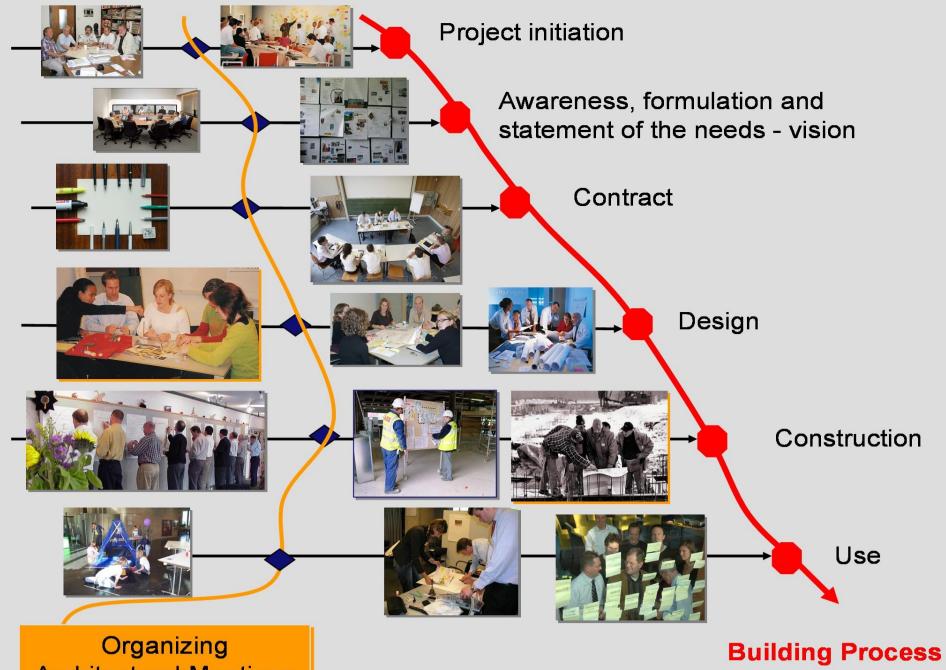
#### Performed by:

- Workers
- Equipment
- Computers and software
- Means of communication
- Collaborative workers

#### **MEETINGS**







**Architectural Meetings** 

#### Aim research

# To develop a successful approach for organizing collaborative meetings of the bonding type.

#### **Collaborative meetings:**

A meeting attended by different professionals who make their own design thinking transparent and are able to listen with interest and respect for each other. The are willing to learn from each other.

#### **Bonding type:**

Meetings that fulfill a fundamental human need to communicate and bond, and hence foster team relationships. They create a sense of belonging and reflect the collective and cultural values of the temporary project organization.

(Emmitt, 2007)



#### Methods

#### Three phases;

- Getting insight in the relevant factors of a successful collaborative architectural meeting by desk research.
- Analyzing case studies.
- Developing a research model for meetings.



# **Meeting processes (1)**

#### Social, Cognitive and Project aspects (Sebastian)

**Social** (environment, team work, behavior):

- Leadership (Hohn)
- Group interaction (Gorse)

Cognitive (creativity, knowledge decision)

- Learning styles (Kolb)
- Designing is learning (Dorst)
- Unconscious thinking (Dijksterhuis)
- Personality dynamic (Seagal and Horne)



# **Meeting processes (2)**

#### Project (goal, vision, constraint, result)

- Collaborative design (Kvan)
- Systematic Inventive Techniques (SIT) (Horowitz & Maimon)
- Reformulating the problem (Basadur)
- Phases: naming, framing, moving and reflecting (Valkenburg)
- Phases: forming, storming, norming, performing and adjourning (Robbins)



## **Found variables**

Variables
Date meeting
Use of a plan
Quality of the plan
Location
Aim
Meeting type
Number of participants
Professionalism of the participants
Control of the meeting
Meeting room layout
Type of group working
Duration meeting
Blocks in meeting
Special activities
Tools
Outcome documents
Feedback
Collaborative actions during and after meeting

#### **Analyzing cases:**

- IFD Today meetings
- 37 meetings
- Minutes as source



# Input variables

#### Aim of the meeting:

- To learn competences
- To develop vision & mission
- To develop stategies
- To select solutions
- To control construction processes

#### **Use of tools:**

- White board
- Pictures and objects
- Collages
- Moodboard

#### **Control:**

- No specific person
- Participant
- Facilitator



#### **Outcome variables**

#### **Outcomes:**

- How many collaborative actions during meeting
- How many individual actions after meeting
- How many collaborative actions after the meeting

### Type of participants:

- Novice expert
- Professionals



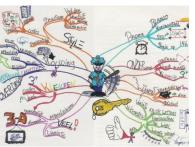
# **Tools**



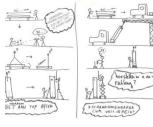




































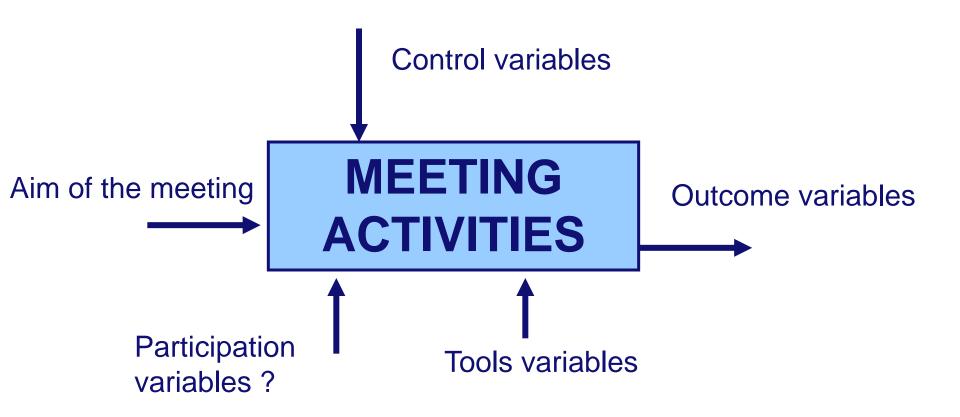
#### Results

#### The following active relations were found:

- •Meetings with the Aim 'to develop strategies' result in 332% more (collaborative) actions after the meeting than meetings with the Aim 'to control construction processes'. N = 36;
- •Meetings with the Aim 'to develop strategies' result in 200% more (collaborative) actions during and after the meeting than meetings with the Aim 'to control construction processes'. N = 36;
- •Meetings with a facilitator result in 278% more (collaborative) actions *after* the meeting than meetings were one the participants is facilitator. N = 35;
- •Meetings with a facilitator result in 266% more (collaborative) actions during and after the meeting than meetings were one the participants is facilitator. N = 35;
- •Meetings were to a 'small extent' tools were used result in 612% more (collaborative) actions *during* the meeting than meetings were 'no tools' were used. N = 34;
- •Meetings were to a 'small extent' tools were used result in 257% more (collaborative) actions *during and after* the meeting than meetings were 'no tools' were used. N = 34;



# Result: meeting model





#### Questions



#### **Tools variables**

- Rational thinking
- Intuitive thinking
- Doing
- Dreaming
- Reflecting
- Individual appeal
- Small group appeal
- Plenary appeal

# **Tools**



# Systematic variables

